

Retail Fee Averages Report

Report Date:

Market: Sample Area - Banks and Credit Unions

Locations in Market: 1,916

Product	Locations Surveyed	N/A Count	No Charge Count	Type	Type Count	Average	Max	Min	Mode
Pre-Paid Service Charges									
Cashier's Ck-Cust	153	0	11	\$	141	\$6.04	\$10.00	\$0.50	\$5.00
				%	1	1.00%	1.00%	1.00%	1.00%
Certified Ck-Cust	142	115	0	\$	27	\$8.37	\$15.00	\$3.00	\$10.00
Travelck Single-Cust	151	71	13	\$	5	\$2.59	\$5.00	\$1.00	\$2.97
				%	62	1.62%	3.00%	1.00%	2.00%
Travel Card	142	126	0	\$	16	\$6.61	\$14.95	\$3.99	\$4.50
Gift Card	143	50	3	\$	90	\$3.80	\$5.00	\$1.00	\$3.95
Money Orders-Cust	142	60	0	\$	82	\$3.42	\$5.00	\$0.25	\$5.00
Service Charges									
Check Cashing-Non-Cust	146	1	98	\$	38	\$7.29	\$25.00	\$1.00	\$5.00
				%	9	1.44%	3.00%	1.00%	1.00%
Stop Payment	153	0	0	\$	153	\$29.61	\$36.00	\$10.00	\$30.00
Early Closure of Acct	152	0	48	\$	104	\$20.91	\$25.00	\$5.00	\$25.00

Report Categories/Sub-categories also include:

Service Charges *Continued*

- » Counter Check
- » Statement Copy
- » Undeliverable Mail
- » Paper Statement
- » Coin Counting-Cust
- » Dormant Account
- » Telephone Transfer
- » Bill Pay Monthly
- » Bill Pay Transaction
- » Tax Levy
- » Garnishment
- » Image Copy
- » Images w/ Statement
- » IRA Transfer
- » Photocopy Fee
- » Fax Service Fee

Account Research

- » Research Per Hour
- » Research Minimum
- » Account Balancing Per Hour
- » Activity Printout

Ovrdfc Prot-Linked Acct

- » Ovrdfc Protection Annual Fee
- » Auto Transfer-Ovrdfc Protectn

Ovrdfc Prot-LOC

- » Ovrdfc Protection Annual Fee
- » Auto Transfer-Ovrdfc Protectn
- » Interest Rate

Wire Transfers-Domestic

- » Incmg Cust Non-Repet
- » Outgo Cust Non-Repet

Wire Transfers-International

- » Incmg Cust International
- » Outgo International-US \$
- » Outgo International-Foreign \$

NSF/Overdraft

- » NSF Returned Check
- » NSF Returned Tier 2
- » NSF Returned Tier 3
- » Max Daily NSF Charge
- » NSF Paid Check
- » NSF Paid Tier 2
- » NSF Paid Tier 3
- » Courtesy Overdraft Limit
- » Extended Overdraft
- » Extended Overdraft Grace Period
- » Small NSF
- » Small NSF Amount
- » Returned Deposit Item
- » Notification Method
- » Check Clear Method

Safe Deposit Boxes

- » 3 X 5 Box
- » 5 X 5 Box
- » 3 X 10 Box
- » 5 X 10 Box
- » 10 X 10 Box
- » Drilling
- » Key Replacement

ATM/Debit Card

- » Replacement Card
- » PIN Change
- » Trans@Foreign Terminal
- » Non-Customer Transaction
- » ATM Withdrawal Daily Limit
- » POS Credit Limit
- » ATM Statement
- » Balance Inquiry

Electronic Banking

- » Online Wire Request Incoming
- » Online Wire Request Outgoing
- » ACH Stop Payment
- » ACH NSF/Overdraft

Mobile Banking

- » Set Up Fee
- » Monthly Charge

CD Early Withdrawal Penalty

- » 3 Mo Term
- » 6 Mo Term
- » 12 Mo Term
- » 18 Mo Term
- » 24 Mo Term
- » 30 Mo Term
- » 36 Mo Term
- » 48 Mo Term
- » 60 Mo Term

PLUS! Account Categories:

- » Regular Savings
- » Non-Interest Checking
- » Interest Checking
- » Money Market

Report Sections:

Report is broken out into sections comparing the data by:

- » All institutions
- » Banks Only
- » Credit Unions Only
- » Banks compared to Credit Unions